

5 AssUmpptionsTM For Respectful Office Conversations

1. Not everyone shares YOUR point of view.
2. The other guy IS entitled to his opinion.
3. The other guy has a rational reason for his opinion.
4. Silence does NOT always confirm agreement.
5. Everyone is entitled to at least two things:
Thoughts & feelings.



THINK
Like a
BLACK BELT
Jim Bouchard

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A black and white photograph of a man in a white shirt, looking thoughtful. He is bald and has a serious expression, looking slightly to the right of the camera.